

Biography of Nicole Faison



Nicole Faison joined HUD's Office of Public and Indian Housing (PIH) in September 2002, to assist in the development and implementation of initiatives to improve income integrity within Section 8 and Public Housing programs. One of the key initiatives that Ms. Faison was responsible for overseeing was the development and implementation of HUD's new Enterprise Income Verification (EIV) system.

This system was developed for program administrators of public housing and Section 8 programs to ensure that families receive the correct amount of subsidy and deter fraud in these programs so that more eligible families may participate in HUD rental assistance programs. EIV has been expanded to HUD's Multifamily Housing programs. Many have come to know Nicole as "the birth mother of EIV."

At the conclusion of birthing EIV, in May of 2006, Nicole was appointed to serve as the Director of the Office of Public Housing Programs. This office provides technical assistance and guidance to HUD field offices and PHAs, conducts program analysis to identify need for program modification and develops and implements new program policies.

Before joining HUD, Ms. Faison worked for the Housing Authority of Baltimore City. She was the Housing Manager for various public housing developments throughout the city and oversaw maintenance and management operations for family, and elderly/disabled public housing developments. She also worked as a property manager of private sector rental housing in the Baltimore region for 5 years.

Nicole earned her Bachelor of Science in Business Administration from Towson State University (Maryland) and a MBA from Strayer University. She is a certified Public Housing Manager. Her distinguished honors include:

- 2008 Excellence.Gov Award (sponsored by the American Council for Technology) for development of the EIV system for improving organizational performance using information technology **(March 2008)**
- Presidential Management Excellence Award for development and implementation of the EIV system to improve HUD's overall financial performance in its rental assistance programs **(December 2007)**
- Recipient of the William A. Jump Memorial Foundation Award for exemplary service in public administration for individuals 36 years of age and under **(October 2007)**
- Recipient of the Service to America Medals Award – Call to Service (Exemplary public service work by individuals under the age of 36) for creation of the EIV System and the removal of HUD from the GAO high-risk list **(September 2007)**
- GSA Interagency Resource Management Conference (IRMCO) Award for development and implementation of the EIV System in collaboration with other Federal agencies and private sector businesses **(May 2007)**
- Personal commendation from President Bush for commitment to public service and contributions to HUD's removal from the GAO high-risk list **March 2007**
- Secretarial commendation from HUD Secretary Jackson for contribution to HUD's removal from GAO high-risk list **(February 2007)**
- Government Computer News (GCN) Award for development and implementation of the EIV System **(October 2006)**